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1. General Description

1.1 Features and Product Purpose

The SR8 syringe pump is a constant volume pump with features such as high accuracy, comprehensive alarms indication, drug library, etc. It is specially used for infusion of drugs such as nitropride, dopamine, propofol, antibiotics, anti-cancer drugs, etc.

This is an easy to use pump with a LCD screen. It has drug library and once selected the drug from the drug library, the pump will calculate the dose rate and dose unit. Only enter the patient weight, drug volume and solution volume and the pump will calculate the flow rate automatically. The syringe sizes of 10ml, 20ml, 30ml and 50ml and as many as 13 syringe brands can be used. Further more, the pump is equipped with comprehensive alarm system with messages indication on the LCD to ensure infusion safety.

2. Principle of Operation

This pump is a constant-volume pump, which is different from constant – pressure pump. The drug volume delivered in schedule time will not be influenced by resistance in infusion tube. The pump can provide a wide range of flow rate. When any type of 10ml, 20ml, 30ml or 50ml syringe is clamped onto the pump, the identification system will automatically adjust corresponding rate. You merely need to set the flow rate and press START key and the pump will run immediately. When the drug inside gets nearly empty, a message “Nearly Empty” will be displayed on the screen, with sound and light alarm, which can be silenced by pressing “MUTE” ( ). The nurse can prepare the next infusion. At the completion of the remaining 1.5 ml drug infusion, the “Empty, infusion at KVO Rate 0.5ml/h” message will be triggered with sound and light alarm. To silence the alarm, press “MUTE” ( ) or “STOP”. In case of obstruction in the needle head or extension tube, the black area of the sign on the screen will shift rightward, and an “Infusion Blocked” message will display in the screen, with sound alarm, when the pressure is close to the OCCLUSION preset pressure. When
the pressure reaches the preset OCCLUSION pressure, an ‘OCCLUSION’ message will be displayed on the screen, with sound and light alarm. Press ‘MUTE’ to silence the alarm. If the cause for the occlusion is removed, the infusion restart.

When the power cord is disconnected or AC power failure occurs during operation, the pump will trigger one intermittent sound alarm with the message “Run with internal battery”. Press ‘MUTE’ ( 🎨 ) to silence the alarm and clear the message in the screen. When the capacity of the internal battery becomes nearly empty, the pump will trigger one intermittent alarm. When the capacity of the internal battery is exhausted, the pump will stop running and trigger a continuous alarm. The related cause of the alarms can be read on the screen.

3. Specifications

- Flow rate:
  - 0.01-300.0ml/h (10ml syringe)
  - 0.01-399.9ml/h (20ml syringe)
  - 0.01-600.0ml/h (30ml syringe)
  - 0.01-1200ml/h (50ml syringe)

- Purge rate:
  - 300.0ml/h (10ml syringe)
  - 399.9ml/h (20ml syringe)
  - 600.0ml/h (30ml syringe)
  - 1200ml/h (50ml syringe)

- Volume To Be Infused (VTBI): 0.1-9999ml

- Bolus volume: 0.1-60.0ml

- Bolus rate:
  - 0.01-300.0ml/h (10ml syringe)
  - 0.01-399.9ml/h (20ml syringe)
  - 0.01-600.0ml/h (30ml syringe)
  - 0.01-1200ml/h (50ml syringe)

- Drug library: 174 types of drugs in the drug library

- Precision: ±2% (instrument precision < ±1%)

- Occlusion pressure: 3 levels are available:
  - L: 300±100 mmHg (40.7±13.3 KPa)
  - M: 500±100 mmHg (66.7±13.3 KPa)
  - H: 800±200 mmHg (106.7±26.7 KPa)
Alarms: nearly empty, empty, bolus complete, VTBI complete, dose rate exceed the recommend range, flow rate exceed the range, syringe dislocated, syringe disengaged, malfunction, start remind (if no operation within 2 min. after powered on), OCCLUSION, repeat alarm (if the alarm is not disabled within 2 min. after silenced), pressure sensor failure, capacity of battery nearly empty, capacity of battery exhausted, main cable disconnected, AC power failure.

Display: VTBI, total volume infused, remaining time of infusion, drug name, dose, patient weight, solution volume, drug volume, concentration, event log, syringe brand, battery capacity, local time, flow rate, system pressure, descriptive message for alarm, etc.

Power: AC110V, 60HZ, ±1HZ

Internal battery: DC12V, can run approximately 4 hours when fully charged at 5ml/h (new battery, recharged for 16 hours or more with ambient temperature of 25°C).

Power consumption: 12VA

Operating conditions: a) ambient temperature: +5 to +40°C
b) relative humidity: 20%-90%

Transport and storage conditions: a) ambient temperature:-40-55°C
b) relative humidity: ≤95%

Dimensions : 307(W)×135(H)×128(D)mm

Net Weight: 2.2kg;

Syringe: As many as 13 types of syringe brands are available, refer to table 1 (recommended syringe brands).
Only use the syringe of the type and size stated on the pump or in this manual. Using an incorrect syringe could adversely affect the accuracy of the infusion and the performance of the pump.
Single use luer-lock syringe is required.
4. Front View
5. Basic Setting

5.1 Installation

The pump can be attached to the IV pole both on vertical and horizontal direction.

![Diagram showing pump attachment]

**Warning**: Do not mount the pump with the syringe pointing upwards. This will lead to infusion of air which may be in the syringe.

5.2 Power On

- Connect AC power cable. After the AC power indicator lights on, press the ‘POWER’ button and hold for 2 seconds to enter in the main screen as figure 1.

![Figure 1 showing main screen]

- When disconnected from AC power (using internal battery), press ‘POWER’ button and hold for 2 seconds, the pump will trigger a sound alarm and will enter in the main screen as figure 2.

![Figure 2 showing internal battery status]
• Press ‘MUTE’ ( ) button to silence the alarm, the screen will turn to figure 3.

![Figure 3](image)

5.3 Time Setting

• Turn the navigation knob to move the cursor to the time indicator area, as figure 4 screen.

![Figure 4](image)

• Press the navigation knob and enter the time setting screen. See figure 5.
• Turning the navigation knob changes the selected item.
• Press the navigation knob and the message “Please set time” will be flashing.
• Press the STOP button to move through item.
• Turn the navigation knob to set up the selected item. When desired item is selected press the navigation knob to confirm the selection.
• Set item by item according to the above steps.
• When all is finished, press SELECT button to go back to the infusion screen.
5.4 Syringe Brand Selection

- Turn the navigation knob to move the cursor to the syringe brand indicator area (such as BD, JMS, TERUMO, Dispovan, Yusheng), see figure 6.
- Press navigation knob, the cursor will highlight the syringe brand name.
- Turn the navigation knob to select the required syringe brand.
- Press navigation knob to confirm.

5.5 Occlusion Pressure Selection

- Turn the navigation knob to move the cursor on text ‘Pressure’, see figure 7.
- Press navigation knob to make the cursor flash.
- Turn the navigation knob to select L (Low), M (Medium) and H (High).
- Press the navigation knob to confirm when achieved required pressure level.
5.6 Syringe Loading

Make sure the syringe plunger is in the plunger groove on the plunger holder.

**Warning:** Always check if the syringe type and size are correct before infusion.

Connect the syringe filled with solution to the I.V. set air-free. Place the syringe in the syringe holder. Note: syringe flange must be inserted into slit (see figure 8).

- Press the clutch, and move the slider until it reaches the syringe plunger end. Insert the syringe plunger into the plunger groove. Lift the syringe clamp until it will lock the syringe.
- After presetting all the data, press ‘FAST’ button twice, and hold down until the solution drips from the I.V. set. After connecting the I.V. set to the patient press the ‘START’ key to start the infusion.
- All settings are inoperative during infusion. The background lights off within 2 minutes of no-operation.

![Figure 8](image)

5.7 Settings Clear

- **To clear all data:** Press STOP and Mute (🔇) simultaneously to clear all data, including the preset data and the history record.
- **To clear selected data:** Move the cursor to the data which you want to clear, press the navigation knob, then press mute (🔇) to clear this data.
- **To delete the drug name and the corresponding data in the infusion settings:** Move the cursor to the drug name in the infusion screen, press the navigation knob to make the cursor flash. Then press mute (🔇) to delete the drug name in the screen. (Note: the original drug name still stored in the drug library. The delete drug name only means delete the drug name from the infusion screen. This is useful when the drug which will be used can’t be found in the drug library. Delete the drug name in the infusion screen, otherwise the history log is incorrect.)
5.8 Power Off

Press Power button and hold for 2 second to power off.

6. Infusion Mode

Always confirm the system time, syringe brand, syringe size and pressure before changing the flow rate.
Prepare, load and prime the single use syringe using standard aseptic techniques.

6.1 Normal Mode

- Power on
- Ensure that all the data is correct (including system time, syringe brand, syringe size, occlusion pressure, flow rate etc.). Otherwise, please set the data according to step 6.3-6.5.
- Place syringe correctly (see 6.6 for detail).
- Set the flow rate:
  - Turn the cursor to the RATE indicator area.
  - Press the navigation knob, the text ‘RATE’ will flash and be ready for adjusting.
  - Turn the navigation knob clockwise increase the flow rate set and anti-clockwise decrease the flow rate digit set.
  - Press the STOP button to change Rate digit to set.
  - Press the navigation knob to confirm. The text RATE will stop flashing.
  - Press START button to begin infusion.

6.2 Automatic Flow Rate Mode

- Power on
- Ensure that all the data is correct (including system time, syringe brand, occlusion pressure, etc.). Otherwise, please set the data according to step 6.3-6.5.
- Place syringe correctly (see 6.6 for detail).
- Parameter Settings
  - Press SELECT button twice to enter into automatic flow rate calculation settings. See Figure 8.
Move the cursor to dose rate unit (comprehensive kinds of dose rate unit can be selected). If body weight is activated leave with the selected unit.

Press the navigation knob, the unit area will flash. Turn the navigation knob to select the required unit.

Press navigation knob to confirm. The cursor will stop flashing.

Set the other parameters (body weight, drug volume and solution volume).

After all data is correctly set, move the cursor to text ‘OK’ (Confirm) area and press the navigation knob to confirm the data and enter into the main infusion screen. The dose and calculated rate will be displayed in the main screen. Note: If the Start or Stop buttons are pressed before confirming, the pump will alarm ‘Please check all the parameter before confirm’.

Change the syringe brand, pressure, time, bolus in the main infusion screen.

Change the dose rate, body weight, drug volume and solution volume in the automatic flow rate calculate settings (press SELECT twice to enter in these settings). Move the cursor to text ‘Cancel’, in the automatic flow rate calculation settings, to cancel this mode.

6.3 Drug Select and Flow Rate Automatic Mode

- Power on
- Confirm the system time, syringe brand, pressure. Adjust these items according to step 5.3 to 5.5.
- Install the syringe (see 5.6)
- Preset the parameter
  - Press SELECT key to get into drug library screen. See figure 9. Turn the navigation knob to move the cursor to the desired drug type.
  - Push the navigation knob to get into the drug name settings, see figure 10.
  - Turn the navigation knob to move the cursor to the selected drug name.
    Then confirm by pushing the navigation knob. Now the settings will change to automatic flow rate calculation. See Figure 11. There indicate the recommended dose rate for the selected drug. Preset all data prior to confirm (move the cursor to the item, push the navigation knob until the cursor is flashing, turn the navigation knob to change the data and then
6.4 Drug Select and Flow Rate Manual Mode

Press SELECT key to enter into drug library, see figure 9.

- Select the required drug type. See figure 10
- Select the drug name and press the navigation knob to enter into the automatic flow rate calculation display. See figure 11.
- Do not set any data on the display, just press STOP key or SELECT key to go back to the main screen.
- Adjust the flow rate in the main screen.
- For safety, check all the data before start infusion.

6.5 VTBI (Volume to be Infused) Setting:

- Move the cursor to word ‘VTBI’ and press the navigation knob to enter into the VTBI setting screen.
- Move the cursor to the word ‘VTBI’ and press the navigation knob to make the word VTBI flash.
- Turn the navigation knob to change the required volume (the drug volume will change accordingly. If the concentration is set to 0, the drug volume displayed on this screen will be 0).
- Press the STOP button to change the selected digit.
- Move the cursor to word ‘OK’ and press the navigation knob to confirm.
- Press START button to begin infusion.

6.6 Bolus Setting

- Move the cursor to the word Bolus on the front display.
- Press the navigation knob to enter into the bolus settings. Confirm the system time, syringe brand, pressure. Adjust these items according to step 5.3 to 5.5.
- Select the infusion mode from 6.1 to 6.5. (This step can be ignored.)
- Move the cursor to the word ‘Bolus’ and press the navigation knob. When the word ‘Bolus’ starts to flash turn the navigation knob to adjust the bolus volume (the pump will automatically calculate the bolus drug volume if concentration exist).
- When desired bolus volume is displayed, press navigation knob to confirm. The Digicare Biomedical Technology, Inc.
word ‘Bolus’ will stop flashing.

- Adjust the ‘Bolus’ rate (the default bolus rate is the maximum flow rate of each syringe size).

- Press START button to begin ‘Bolus’ infusion
  - Once the bolus volume is finished, the pump will trigger audio and visual alarms. The screen will display a message to inform the operator. For example: “10ml bolus finished, infusing at KVO rate”. Press the MUTE button to clear audio alarm or press STOP to clear both audio and visual alarms. Press the START button and the pump will infuse at the previous flow rate.

Notes:
  - To interrupt the bolus infusion, press STOP. Move the cursor to the word CANCEL and press down the navigation knob to enter into the main infusion screen.

6.7 Purge

- To not add the purge volume to the total volume infused: under STOP condition, press FAST button twice continuously within 1 second and hold down to perform the purge function.
- To add purge volume to the total volume infused: press both START and FAST buttons simultaneously and the purge volume will be added to the total volume. The main screen will show the purge rate (1200ml/h for 50ml syringe, 600ml/h for 30ml syringe, 399.9ml/h for 20ml syringe and 300ml/h for 10ml syringe) and the purge volume being infused.

7. Record

It is available for enquiry when infusing.
- History Log Review: press SELECT button three times to get into history log screen. Turn the navigation knob to review the record of volume infused since the volume was last cleared. Refer to Figure 13.
Figure 13

- Press SELECT key four times to get into total volume indication screen. Use navigation knob to select time, the total solution volume, total drug volume and drug name will display accordingly. See Figure 14.

<table>
<thead>
<tr>
<th>Nifedipine</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Drug Volume</td>
<td>59.53ml</td>
</tr>
<tr>
<td>Total Solution Volume</td>
<td>36.3ml</td>
</tr>
<tr>
<td>05-12-01-14:30</td>
<td>To</td>
</tr>
</tbody>
</table>

Figure 14

8. Alarms

- **Near Empty**—when it is near empty, the pump triggers audio and visual alarms automatically and displays the “Near Empty” message on the screen. Press Mute ( ) key to clear the alarm.

- **Empty**—When the volume in the syringe is finished, the pump generates audio and visual alarms and displays the “Empty” message on the screen following the KVO at 0.5ml/h. Press Mute ( ) key to clear the alarm or press the Stop button.

- **Bolus Volume Complete**—the pump generates audio alarm when the bolus volume is completed and displays on the screen the message “**ml bolus finished, infusion at KVO rate”.

- **VTBI Complete**— when the VTBI is finished, the pump stops infusion and triggers audio and visual alarms and displays on the screen the message “Target Volume reached, infusing at KVO rate’. Press STOP button to exit VTBI mode.

- **Excess dose rate range**—when the dose range setting is excessive, the main infusion screen will show the message “Excessive dose rate range’. Just change the dose rate to its specified range.
• **Blockage**—in case of a blockage in the needlepoint or extension set, the black area of the pressure icon on the main infusion screen will shift rightward, the message ‘Infusion Blocked’ will display as the black area gets increasingly near to the end and audio and visual alarms will be triggered.

• **Occlusion** - when the extension line or needle head is thoroughly blocked, the message ‘OCCLUSION’ will display on the main infusion screen. At the same time, the system will release the pressure automatically (Anti Bolus). Press Mute key ( ) to clear the alarm. (Note: For all brands of syringe pumps, the OCCLUSION alarm should take time from the blockage to the alarm trigger. The increase in system’s pressure will trigger the alarm at the set value.)

• **Syringe Dislocated**——if the syringe is taken out during infusion or the syringe has not been attached to the syringe clamp before START, the pump will trigger audio and visual alarms and the message ‘Syringe Dislocated’ will be displayed on the main screen. The pump will not work under this condition.

• **Syringe Disengaged**——if the syringe plunger has not been properly inserted into the push head groove, the pump will trigger audio and visual alarms and the message ‘Syringe Disengaged’ will be displayed on the main screen. The pump will not work under this condition.

• **Over Flow Rate**——when the flow rate exceeds the flow rate range, the pump will trigger an audio and visual alarm displaying the message “Over Flow Rate” on the screen. Adjust the flow rate to the acceptable range and the alarm will silence and disappear by itself.

• **Main Power Error**——when powered on, if the pump is disconnected from the AC main power, it will trigger an audio and visual alarm displaying the message “Run with internal battery’ on the screen.

• **Low Battery**——when the battery voltage is low, the pump will trigger an audio and visual alarm displaying the message “Low Battery”. Press the mute key ( ) to silence the alarm. The battery can still work for about 30 minutes.
Battery Empty—— when the battery is fully depleted, the pump will stop working and will trigger a continuous audio and visual alarm displaying the message “Battery Empty” on the screen.

Reminder Alarm—— if after being powered on, the pump is not operated within 2 minutes it will trigger an audio and visual alarm displaying the message “Do you forget to start” on the screen. Press START key to start infusion, or press mute (mute) key or STOP key to eliminate the alarm.

Malfunction—— if a malfunction occurs, an audio and visual alarm will be triggered and the message “malfunction, please restart” will be displayed on the screen. Just restart the pump. If the alarm still continues, please contact Digicare Customer Service Department.

9. RS232 Computer Interface

The pump has a standard RS232 computer port. Two-way communication is available. Communication protocol is included with the pump. Other equipment connected to the RS232 port is required to meet EN60950 for data processing and EN60606 for medical devices.

10. Maintenance

Cleaning & Storage:
Clean the pump with a lint-free cloth lightly dumped with warm water and a standard disinfectant/detergent solution, before connecting the pump to a new patient, and periodically. Disinfectants which are known to be corrosive to metals must not be used.

If the pump will be stored for an extended period of time it should be cleaned and the battery fully charged. Store it in a clean and dry location.

During storage, once every 3 months perform functional tests and recharge the internal batteries.

Before cleaning, always disconnect the pump from AC main power. Do not steam autoclave, ethylene oxide sterilize or immerse the pump in any liquid.
• Routine Maintenance:
To ensure that the pump operates properly, it is important to keep it clean and perform the routine maintenance procedures described below.
Clean the pump’s case thoroughly before or after prolonged period of storage.
At least once a year perform the following maintenance procedures:
1) Inspect AC power supply plug and the power cable for damages.
2) Perform functional tests.
3) Operate the pump on battery until the battery is depleted and the Low Battery alarm is triggered and then recharge the battery.

• AC Fuse:
If the pump continually lights the battery symbol and the AC power indicator never lights up when the pump is connected to the AC power, the fuse could be blown. It is recommended that only qualified personnel replaces the fuse.

• Battery Operation:
The internal battery allows continued operation when the AC power is not available such as during patient transport or AC power failure. A fully charged battery can provide 4 hours of operation at typical infusion rate (5ml/h). When totally depleted, the battery will take approximately 16 hours to fully recharge if the pump is turned off. The battery requires no routine servicing.

• Disposal:
If disposing the pump, environmental factors should be taken in consideration. To ensure no risk or hazard, remove the internal battery from the control board and dispose according to the local government regulations.

11. Operating Precaution
• After a long-term use if the position of any button on the front panel has deformation or is broken, do not use the pump and notify Digicare Customer Service to replace the front overlay panel. Failure to replace the overlay may cause incorrect infusion.
• Always check the flow rate after purging to ensure that the infusion will occur at the set flow rate.
• If the plunger’s hook on the plunger holder is broken, do not use the pump. The plunger holder needs to be replaced because siphoning or reverse flow may occur.

Digicare Biomedical Technology, Inc.
<table>
<thead>
<tr>
<th>DigiPump SR8</th>
<th>Microinfusion Syringe Pump</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Always confirm that the syringe plunger is placed in the plunger hook properly before infusion.</td>
<td></td>
</tr>
<tr>
<td>• Always use disposable luer lock syringe mentioned on the pump or in this manual. Otherwise inaccurate rate and uncompleted infusion may occur.</td>
<td></td>
</tr>
<tr>
<td>• The pump is not designed to detect the over-infusion or under-infusion. During infusion, regularly check the movement of the syringe plunger to make sure that the pump is delivering solution at the desired rate.</td>
<td></td>
</tr>
<tr>
<td>• The pump shall be clamped or reliably fastened by the user. It cannot stand on a flat surface near the bed to avoid sliding of the pump and resulting in hazard to the patient.</td>
<td></td>
</tr>
<tr>
<td>• Do not immerse the pump in water.</td>
<td></td>
</tr>
<tr>
<td>• An explosion hazard exists if the pump is used in presence of flammable anesthetics. Exercise care to locate the pump away from any hazardous sources. An electrical shock hazards exists if the pump case is opened or removed. Refer all servicing to qualified service personnel.</td>
<td></td>
</tr>
<tr>
<td>• Do not use cellular phone, radio set or defibrillator generating high frequency near the pump. Please keep the pump as far away as possible from such devices to prevent malfunction.</td>
<td></td>
</tr>
<tr>
<td>• The pump must be mounted within 1.0 meter range (3 feet) above or below the patient’s heart. The most accurate pressure monitoring in the infusion extension set is achieved when the pump is positioned close to the patient’s heart level. Do not mount the pump on vertical position with the syringe pointing upwards as this could lead to an infusion of air that could be in the syringe. To protect against the introduction of air the user should regularly monitor the progress of the infusion, syringe, extension set and patient connections and follow the priming procedure specified herein.</td>
<td></td>
</tr>
<tr>
<td>• The pump should be well grounded when connected to AC mains power.</td>
<td></td>
</tr>
<tr>
<td>• This pump is a device designed to continuous operation, CF equipment, type I internal power supply.</td>
<td></td>
</tr>
<tr>
<td>• IP grade is IPX4 and belongs to water splashing resistant equipment.</td>
<td></td>
</tr>
</tbody>
</table>
### 12. Analysis of failure and troubleshooting

<table>
<thead>
<tr>
<th>Failure</th>
<th>Possible Causes</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Inaccurate rate</strong></td>
<td>Syringe actuator did not enter into the groove of the syringe stool.</td>
<td>Correctly install again</td>
</tr>
<tr>
<td>Unmatched syringe</td>
<td></td>
<td>Use recommended syringe listed.</td>
</tr>
<tr>
<td><strong>Low Bat alarm triggers shortly after startup</strong></td>
<td>The battery did not charge after previous use or pump was stored for a long time after charging</td>
<td>Recharge battery</td>
</tr>
<tr>
<td></td>
<td>Due to improper use of build-in battery, the battery does not get charge</td>
<td>Replace the battery</td>
</tr>
<tr>
<td><strong>When infusion start, there is blood return in the infusion set</strong></td>
<td>PURGE was not done, before inserting needle tip into the vein.</td>
<td><strong>Make sure that no air is in the infusion line. You may press FAST to PURGE the line.</strong></td>
</tr>
<tr>
<td></td>
<td>Syringe actuator did not enter into the groove of the pump head.</td>
<td>Correctly install the Syringe actuator into the groove.</td>
</tr>
</tbody>
</table>
13. Packing list

- 1 DigiPump SR8
- 1 clamp Holder
- 2 Halem screws for clamp holder
- 1 Halem Key for attaching clamp holder
- 1 Power Cable
- 1 Operator’s Manual
14. WARRANTY TERMS & CONDITIONS

DIGICARE BIOMEDICAL TECHNOLOGY, INC. covers all of their infusion pumps with a 1 year warranty:

Infusion Pump DigiPump SR8: 1 year parts and labor

Accessories: 90 days on accessories only

DIGICARE BIOMEDICAL TECHNOLOGY, INC. will provide the necessary parts and labor to maintain the monitor(s) listed on the Warranty Certificate in a usable condition during the covered period.

DIGICARE BIOMEDICAL TECHNOLOGY, INC. will, at its option, repair or replace any product which proves to be defective during the warranty period, if returned to the factory with prior authorization, transportation prepaid.

Not covered by this agreement are repairs necessitated by any of the following conditions:

1 - Inadequate power or power failure.
2 - Neglect, abuse or misuse of equipment.
3 - Servicing of equipment by person’s other than DIGICARE INC.
4 - Any unit opened or tampered with, without prior authorization.

When returning an infusion pump for warranty repair, you must first contact DIGICARE BIOMEDICAL TECHNOLOGY, INC. to receive a Returned Goods Authorization Number (RGA #) that is to be clearly marked on top of the shipping carton. Please make sure that your company name, shipping address, area code and telephone number and person to contact is located in and/or on the box. ANY UNIT THAT IS RETURNED TO THE FACTORY WITHOUT AN RGA# WILL BE REFUSED.

Model # ___________________ Serial # ___________________
Dealer Name: _______________________________________

Date Equip. Purch.: ___/___/____ Expiration Date: ___/___/____

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